



RE: New Registration Required for EFT/ERA

Effective: September 22, 2025

Dear Valued ATRIO Providers,

With Zelis' recent acquisition of PaySpan, ATRIO Health Plans will be transitioning our electronic funds transfer (EFT) and Explanation of Payments (EOP) processes to a new ePayment Center Portal with Zelis beginning on September 22, 2025. As a result, **you will need to take the following steps by September 19, 2025**, to receive your ATRIO Health Plans payments and Explanation of Payments (EOPs) electronically **at no cost**.

If you were previously registered with Payspan, and receiving electronic payments, you may receive an email directly from Zelis with instructions. Otherwise, please follow the instructions below.

What do I need to enroll?

- Federal tax identification number (TIN) or employer identification number (EIN)
- Your practice's corporate name and principal information
- Bank account routing transit number (RTN) or ABA routing number
- Bank account number
 - Please note that you can only register one back account per TIN or EIN

How do I enroll?

- 1. Visit [Allymar.epayment.center/register](https://allymar.epayment.center/register)**
2. Follow the instructions to obtain a registration code (a link will be sent to you)
3. Follow the link to complete your registration and set up your account
4. Log in to the portal and enter your bank account information to enroll
5. Review and accept the ACH Agreement and click "Submit"
6. Your bank account will be validated before electronic fund transfer (can take up to 6 business days)

If you choose not to enroll in [electronic funds transfer \(EFT\)](#) and [Explanation of Payments \(EOP\)](#), you will receive paper checks and temporarily receive paper Explanation of Payments (EOPs). At this time, please note that you will not be able to download EOPs if you do not register for electronic payments and EOPs.

EOPs for payments received prior to September 22, 2025, will continue to be available on the Payspan portal.

If you have any questions regarding registration, please call 855-774-4392 or email help@epayment.center.

Thank you,
ATRIO Health Plans