



01/20/2021

Notice of Change: Home Health Request for Anticipated Payment (RAP) Process

Effective: January 1, 2021

Attention: ATRIO Home Health Providers

This notice is to provide important information regarding changes to the Home Health Requested for Anticipated Payment (RAP) process effective January 1, 2021. This change will affect ATRIO's Home Health Agency (HHA) providers.

ATRIO will follow the Centers for Medicare and Medicaid Services (CMS) guidelines for 2021 regarding RAP payments and split percentage payments will no longer be allowed for 2021 dates of service. CMS guidelines clarify that HHAs are still required to submit a RAP at the beginning of each 30-day period of care and that HHAs are also required to submit the RAP when:

- The appropriate physician's written or verbal order that sets out the services required for the initial visit has been received and documented.
- The initial visit occurred within the 60-day certification period and the individual was admitted to home health care.

For calendar year 2021 ATRIO will follow CMS guidelines on non-timely submission payment reductions when the HHA does not submit the RAP within five (5) calendar days from the start of care in accordance with CMS guidelines for each period of care. Please refer to the following link for further guidance about CMS RAP requirements:

<https://www.cms.gov/files/document/MM11855.pdf>

If you have any additional questions regarding the payment reduction change, please contact ATRIO Customer Service at (877) 672-8620, Monday through Friday, 8 am to 8 pm. TTY/TDD users should call 711.

Thank you for your cooperation,
ATRIO Health Plans

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