



Prior Authorization Request Form Medical Services and DME Supplies

Instructions: * Indicates required information – Form may be returned if required information is not provided. Please fax this request to the appropriate fax number listed at the bottom of the page.

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|--------------------------|--|
| <input type="checkbox"/> | Standard Review: 14 days . (Attach supporting documentation). Please include a date if you are requesting the authorization be completed more quickly than the 14-day time-frame for scheduling accommodations: _____. We will try our best to process this requests by the date requested. |
| <input type="checkbox"/> | Expedited Review: 72 hours . If standard timeframe could seriously jeopardize the life or health of the enrollee or the enrollee's ability to regain maximum function. (Attach supporting documentation). An expedited review is <u>not</u> intended for scheduling accommodations. A request may be downgraded if it does not meet life or limb criteria. |

Please Note: Retroactive requests need to be submitted as a claim

Requestor Information

*Date: _____ Person completing form: _____ *Phone: _____
*Provider/Clinic Name: _____ *Fax: _____

Member Information

*Name: _____ *ID#: _____ *DOB: _____

Requesting Provider Information

*Name: _____ MD FNP DO NP PA *Phone: _____
*Fax: _____ *Address: _____
Appointment is scheduled for: _____

Delivering Provider / Facility Information

*Name: _____ ICD-10 Code(s): _____
*Address: _____ Phone: _____

Procedure / Service / Item Information

| CPT/HCPC & Modifier | Description | Quantity | Start Date | End Date |
|---|--|-------------------|---|----------|
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| | | | | |
| Surgery Information | <input type="checkbox"/> Outpatient Hospital or <input type="checkbox"/> ASC | | Inpatient: <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| | Date: _____ | Admit Date: _____ | Discharge Date: _____ | |
| Other important information: _____ | | | | |

Fax completed forms with supporting documentation to the appropriate county fax number below:

| | | |
|---|-------------------------|-------------------------------------|
| Douglas: (541) 672-4318 | Klamath: (541) 882-6914 | Jackson & Josephine: (866) 500-8773 |
| Marion & Polk: SNF & Hospital (503) 485-3220, other Prior Authorizations (503) 581-7422 | | |

THIS AUTHORIZATION IS NOT A GUARANTEE OF PAYMENT. PAYMENT IS BASED ON BENEFITS IN EFFECT AT THE TIME OF SERVICE, MEMBER ELIGIBILITY AND MEDICAL NECESSITY.

For questions or assistance, please contact Customer Service at 1-877-672-8620, daily, 8am – 8pm (PST) (TTY users should call 1-800-735-2900).